

Vol. X, Number 8

PUBLISHED FOR THE SOUTHEASTERN ELECTRONIC SECURITY INDUSTRY

AUGUST 2021

#### CONTENTS

Associates News
Contact Information4
Event Calendars
Events are also highlighted throughout The Sentry



#### **TNSI Convention Schedule of Events**

#### Wednesday, September 8

6:00 pm – 9:00pm Opening Reception –
Marriott Cool Springs Patio
Thursday, September 9
7:30 am –9:00 am Board of Directors Meeting
8:00 am –10:30 am Exhibit Set up
7:30 am – 9:00 am Buffet Breakfast
9:00 am –11:00 am CEU Course (2 hours)
11:00 am –12:00 pm Luncheon/Annual Meeting
12:00 pm – 3:30 pm Exhibits Open
3:30 pm – 5:30 pm CEU Course (2 hours)
3:30 pm – 5:30 pm Exhibit Tear Down
5:30 pm – 9:00 pm Cocktail Hour & Dinner with Live Music or Casino Party
Friday, Cantambar 10th

#### Friday, September 10th

7:00	) am	-	8:30	am	Buffe	t Breakfa	ast
8:0	) am	- 1	0:00	am	CEU	Course (	(2 hours)
10:0	0 am	- 1	2:00	pm	CEU	Course (	(2 hours)



Marriott Cool Springs in Franklin, TN

#### By Penny Brooks

Register for our Annual 2021 TNSI Trade Show and Convention on September 8-10, 2021 at the Marriott Cool Springs in Franklin, TN

We will be offering 8 CEU credit hours that are approved by the TN Alarm Systems Contractors Board. We plan to offer courses that discuss the 3G Network transition as well as offer an interactive panel discussion on ASAP to PSAP and Improving Response Times. We will have the top manufacturers, distributors and monitoring companies in the country exhibiting their latest technology and services and we will wine and dine on the best food in Franklin, TN. We will also host our 2021 Annual Meeting and Luncheon and elect our 2022 Board of Directors. Registration forms can be found on our website at www. theTNSI.org.

Make your hotel reservations TODAY at the Marriott Cool Springs in Franklin. A link to make hotel reservations is on our website or you can call 888.403.6772. See Donations/Fundraiser info below for your chance to win a FREE Hotel Room Night at the Marriott Cool Springs.

DONATION/FUNDRAISER: Every year we retain a lobbyist that watches out for our industry in the TN Legislature. We would not be where we are today without our lobbyist. Over the last 30 years, he has shut down legislation that could have greatly impacted our businesses. As you know, he helped us pass a law in 2019 that prevents cities and municipalities in Tennessee from requiring us to be a collection agency for their permit fees, renewal fees and fines. If you can help in any way by sending a donation to help offset our legislative fees, it would be greatly appreciated. As an added incentive, for EVERY \$100 donated, you will be entered into a drawing for a chance to WIN a FREE HOTEL ROOM NIGHT at the Cool Springs Marriott! There will be one drawing for exhibitors and one drawing for integrators. Simply fill in the DONATION/FUNDRAISER line on your registration form.

If you have any questions, please feel free to call or email Penny Brooks, TNSI Executive Director at 615-791-9590 or ExecutiveDirector@theTNSI.org

Looking forward to seeing you in September.



# False Alarm Prevention Simplified.

of alarms are FALSE.

of police dispatches are due to customers not answering when the monitoring center calls.

# rapidSMS

Help your customers prevent false alarms instantly via a text message containing important information needed to make critical decisions in real time, *with* the ability to take action quickly.

Learn more about this app-free solution: rrms.com/rapidSMS



800.558.7767 rrms.com



#### Published by

Syncomm Management Group, Inc. 333 Washington Boulevard, #431 Marina del Rey, CA 90292 www.snnonline.com info@snnonline.com 800-490-9680 Jerry Lenander, Publisher

No articles herein may be reproduced without written permission from Syncomm. Syncomm is not responsible for any errors or omissions in advertising.

Editorial: Copy is due the 15th of the month preceding publication. Advertising: Space reservations and copy are due the 15th of the month preceding publication.

For Editorial and Advertising information, contact:

> Jerry Lenander Ryan Makovsky, Sales Syncomm Management Group www.snnonline.com info@snnonline.com © Copyright 2021

Find us on Twitter and Facebook





www.twitter.com/snnonline

#### SEND US YOUR NEWS Editorial submittals:

Send your news releases to info@ snnonline.com

#### **Training Dates:**

Send your Training dates (Title, Location, City, State, Telephone and Website) to info@snnonline.com.

#### Special Events:

Send your special events including conferences (Title, Location, City, State, Telephone and Website) to info@ snnonline.com.





Sure. Most accountants know...

#### But not...



#### **Reitman Consulting** knows both.

Does your tax professional really understand your business? Do you have information that helps you to run your company and compete? Has your tax pro even called you to do year end planning?

Our only clients are Security and Systems Integration firms just like yours. We know the ins and outs of the profession and what it takes to succeed, not just survive. We prepared hundreds of tax returns for firms just like yours last year -- large and small.

We stay involved and communicate with you year round, not just at tax time. We are at your association meetings and conventions. We know who you are and what you do.

#### This year, why not get real value from your tax professional. Call 817-698-9999. Let's get started!

Our firm was originally founded as S.I.C. Consulting in 2001. We are a brick and mortar consulting group with associates who know your business and have the experience and resources to assist you. Reitman Consulting Group began with a pencil and knowledge of the security and systems integration industry. Although founder



has much more than a pencil now. he still has the desire and ability to serve the industry.

#### We're ready to go. Are you?



Reitman Consulting Group, Inc. Tax Consulting · Brokerage · Valuation 5408 Woodway Drive Fort Worth, TX 76133

817-698-9999 www.reitman.us

We're here to help with Federal, State and Local Tax Preparation. Call us today.

#### **STATE OFFICERS AND CONTACT INFORMATION**

#### THE SENTRY

AUGUST 2021



6333 North State Hwy 161, Ste 350 Irving, TX 75038 Contact: Donya Wright Phone: (502) 536-9372 Email: communications@esa-ky.org Website: www.ESA-KY.org



Alarm Association of Florida, Inc. 1830 N. University Dr. Plantation, FL 33322-4114 Phone (800) 899-2099 | (954) 748-7779



10 Horizon Drive, Ste. 210 Raleigh, NC 27615 919-465-2021 800-762-0866 leec@imiae.com

President - Charlie Atkinson Heritage Technologies, Inc. charlie@heritageavs.com

Vice President - Alan Yancey Lake Hickory Security, Inc. alan@lakehickorysecurity.com

Immediate Past President - Jay Stone Advanced Consumer Electronics, Inc. jays@ace1983.com

Secretary - Sheila Yates Protection Systems, Inc. sheila@protectionsystemsinc.com

Treasurer - Ken Henke Secur-Tek, Inc.

khenke@secur-tek.com Director Area 1 - Natt Laws

Alarm South mlaws@alarmsouth.com

Director Area 2 - Open

Directors Area 3 - Tommy Whisnant CPI Security Systems, Inc. twhisnant@cpisecurity.com

Director Area 4 - Darwin Smith Asheboro Fire & Security, Inc. darwin@asheborofireandsecurity.com

Director Area 5 - Chris Nobling Security Force, Inc.

cnobling@securityforceinc.com Director Area 6 - Duncan Hubbard Holmes Electric Security Systems, Inc. dhubbard@holmeselectricsecurity.com

Associate Director - Jonathan Stallings ADI jonathan.stallings@adiglobal.com

Associate Director - Sperber David Napco Security Technologies, Inc. dsperber@napcosecurity.com



P.O. Box 720252 Jackson, MS 39272 Phone: (601) 668-0528 Email: msalert@bellsouth.net Website: www.securems.org Facebook: https://www.facebook.com/MississippiESA Executive Director: Shellev Pettit

#### **Board of Directors**

President: Jack Torrence, Global Sector Services President-Elect: Clif King, Access Control Group Past President: Ed Trim, Pennington & Trim Alarm Services

Northwest Vice-President: Lan Fratesi, Security Systems South

Northeast Vice-President: Brian Ratliff, Security Alarms of Tupelo

Central Vice-President: Eric Knight, Watchman Security Services

Southern Vice-President: Matthew Feathers, Grand View Security

Secretary: Joel Renfroe, Alarm and Camera Technology

Treasurer: Arthur Evans, Vicksburg Alarm Service Associate Board Member: Kathy Brown, Anixter



7031 Halcyon Park Drive Montgomery, AL 36117 Phone: (334) 868-3139 Email: director@alabamaalarm.org www.AlabamaAlarm.org Executive Director, Heather Coleman Davis

Visit www.alabamaalarm.org for more information.

#### Membership, Associate Membership and Sponsors

Associate Members and Sponsors are a very important part of our organization. We want to make it easy to become an Associate Member and to become a Sponsor. We offer a variety of Associate Membership and sponsorship levels. Please see our website for descriptions, benefits and payment.

#### 2021 Trade Show/ Membership Meeting

12 CEUs - Oct. 27-28 Please make sure that you are included in our vendor list by sending your contact information to director@alabamaalarm.org



Membership Information Mike Hampton Mike.Hampton@ESAweb.org



Georgia Electronic Life Safety & Security Association

gelssainfo@gelssa.com - www.gelssa.com.

Visit our website for more info on upcoming events or for membership at www.gelssa.com.



Louisiana Life Safety & Security Association 5000 W Esplanade Ave, #286 Metairie, LA 70006 Phone: (337) 886-7282 Email: director@llssa.org Website: www.llssa.org Facebook: https://www.facebook.com/LLSSAnews Assistant Executive Director: Shelley Pettit

#### 2021 Board of Directors

Chairman of the Board: Donald Wilkins, Jr., Facility Automation President: Dera DeRoche-Jolet, Alarm Monitoring Services Secretary: Mandy Quartz Certified Alarm Systems

Treasurer: Bill Hattier, Sonitrol of New Orleans

Vice-President Region I: Jody Waltz, United

Security Alarm Vice President Region II: Monica Wolf,

LaTech, LLC Vice President Region III: Floyd Dupre, LAE Security

Vice-President Region IV: Frank Gardner, Fire Tech Systems

Vice-President Region V: Nathan Tucker, Automated Alarm Co.

Associate Member: Kathy Brown, Anixter

Related Industry: Paul Sewall, PAL of New Orleans



638 Independence Parkway, Suite 100 Chesapeake, VA 23320 Phone: 800-538-2322 or 757-410-8064 www.ESA-VA.org



administrator@esa-fl.org 512-565-3375 www.fl.esaweb.org Executive Director, Darlene Lanham

Board Meetings are generally the first Wednesday of each month at 5:00 p.m.



PO Box 1763 Columbia, SC 29202 (803) 252-0580 (877) 252-0580 www.sc-esa.org



Tennessee Network of Security Integrators (TNSI) PO Box 150062, Nashville TN 37215 Office: 615-791-9590 Website: www.theTNSI.org executivedirector@theTNSI.org

TNSI Annual Convention- Sept. 8-10

#### 2021 Board Of Directors President - Larry Brooks

ADS Security, Nashville TN Larry.Brooks@ADSsecurity.com President Elect - Scott Brockamp HIS Security, Knoxville TN scott@hissecurity.net

Past President - Doug Fraker HIS Security, Knoxville TN doug@hissecurity.net

Secretary - Chip Wolf Safe T Systems Inc, Knoxville TN wolf@safetsystems.com

Treasurer - Mike Holt

Alarm Alert Center, Bartlett TN mike@alarmalertcenter.com

VP – Northeast: - Jim Zink Trimble Security Integration, Knoxville TN jzink@wmstrimble.com

VP – Southeast - Corey Cochran Dependable Security Systems, Ringgold GA dependablesec@gmail.com

VP –MidState - Brian McGuire ADS Security, Nashville TN

bmcguire@adssecurity.com VP – West - John Sorrell

Defenders Inc, Collierville TN jsorrell@defenderdirect.com

VP – Upper East - Jules Richard New Age Alarms & Communications, Chuckey TN

service@newagealarms.com Directors At Large

L.J. Lynes

Stanley Security Solutions, Memphis TN LJ.Lynes@sbdinc.com

Jay Estes Security Fire Protection, Memphis TN

jay.estes@securityfire.us Associate Directors Chase Shults

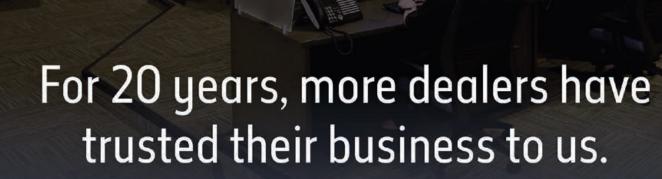
Resideo Technology, Louisville KY Chase.Shults@resideo.com

Randy Hendricks

ADI, Nashville TN Randy.Hendricks@adiglobal.com Executive Director:

Penny Brooks





111111

MONITORING CENTER

1111

NATIONAL

As we celebrate our 20th anniversary, we're proud to be able to say that more independent dealers across the country have trusted their business to NMC than any other monitoring center. And for good reason...



2 Ring Commitment



24/7 Dealer Support Staff



Caller-ID Branding



Dedicated Conversions Team



Geo-Diverse, Fully Redundant

#### Put your trust in us. Become part of the NMC family.

Reach sales at 1-877-353-3031 or email sales@NMCcentral.com

2021 National Monitoring Center®, a Netwatch® Group Company. All rights reserved. AL 1456 | AR CMPY.000222 | CA AC07829 | FL EF20000505 | IL 124.002015 | OK AC1035 | TN 1785 | TX B13486 | TX Fire ACR-2919 | VA 11-7288







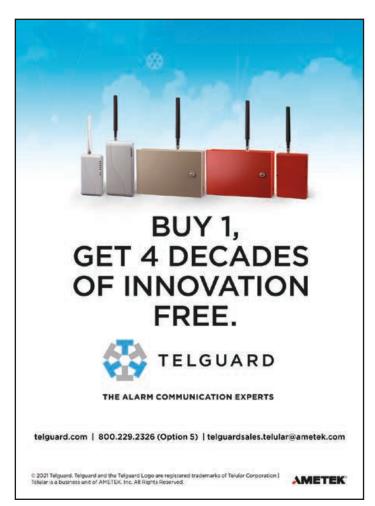






(877) 840-5491 3550 Covington Pike #103 Memphis, TN 38128 www.ztechcentral.com

#### Fast Response Fair Price





**CONTINENTALACCESS**, a division of **NAPCO** Security Technologies, Inc., announced Michael Venoit as the new Continental Access Vice President of Sales. Reporting to Stephen Spinelli, SVP of Sales for all NAPCO divisions, Venoit is a proven team leader, who will be responsible for managing the Continental Access Regional Sales Managers and accounts, as well those of industry icon, Scott Schramme, Continental's VP of Business Development. Stephen Spinelli said, "We are happy to welcome Michael aboard, he's got great energy and experience in the field and should be an ideal fit for managing the entire Continental Sales Team and developing that business." Based in greater Boston, Michael's career spans more than 15 years in the electronic security industry. Reach out to Michael Venoit, VP of Sales, at Continental Access directly MVenoit@napcosecurity.com or cell 631-275-2784.

**SDI** announced the launch of a photo contest and smoke giveaway. The promotion offers participants an opportunity to submit photos of any SDi product in use for a chance to win a free case of smoke. Submitted photos will be considered for use in SDi's upcoming product catalog and participants whose photos are selected for the catalog will receive a free case of smoke (aerosol or cartridge) of their choice. This promotion is running now through September 1 and photos can be submitted by visiting www.sdifire.com/contest.

NAPCO SECURITY TECHNOLOGIES introduced its new Gemini Commercial Mobile App for its powerful, popular GEMP1632, GEMP1664, GEMP3200, GEMP9600 and GEMX255 Hybrid Control Panel Series. The all-new portrait-style, Gemini Commercial App provides smart multi-tier controls for business accounts of all sizes, on all NAPCO Gemini Security &/or Integrated Access Control Systems, 8 to 255 zones. Available for IOS and Android phones/smart devices for universality, it's free of charge, downloadable from Apple or Google. The Gemini Commercial App can be used by both dealers and their accounts, and features easy intuitive mobile control of security systems and/or their integrated access control systems, supporting multi-tier user/manager levels, including administrative control of Users and Groups, such as managers and employees, for example, and privileges on one or across multiple areas, as applicable. The user experience includes dealer keypad programming mode, scheduling, zone description templates & address book utility. Also handy for all are distinct access and alarm logs, zone open lists, user codes and access cards. For more information on the all-new Gemini Commercial Mobile App or Gemini Security &/or Integrated Access Control Systems, visit www.napcosecurity.com, contact your regional NAPCO Sales Manager or friendly customer service at 800-645-9445.

For access-only applications, customers can now get exactly the features they need from **DMP**'s new cloud-based X1 Series without wasting money on a more complicated system. The X1 product line delivers a solution that's simple to program, installs in minutes, is easy to use and most important, it's very reasonably priced. "If you're using Brivo, Prodatakey, OpenPath, Feenics or any other access control

Associates News, continued on page 8



# Your Fire/Integration/ Alarm Company is WORTH MORE THAN YOU THINK!

### Sell Your Company or Accounts Now

We have qualified buyers ready to purchase your Security, Fire, Integration business and/or accounts.

FIRE ALARM
INTEGRATION
BURGLAR
CCTV



#### CALL RORY'S CELL AT 1-800-354-3863

Talk to Rory Russell to get the most recent and complete Business Valuation for your company and see for yourself how much your business is currently worth.

#### Don't Wait! We Are Closing Deals Now! (over \$35 million):

Metairie, LA \$450,000 Oxford, GA \$525,000 Ponoma, NY \$575,000 Detroit, MI \$600,000 \$1 Million Mt. Vernon, NY Boston, MA \$1 Million Northern GA \$1.3 Million Jackson Hole, WY \$1.8 Million Clifton, NJ Ft Meyers, FL Los Angeles, CA Orlando, FL

*Pending:* Fort Pierce, FL Edison, NJ \$1.8 Million \$5.5 Million \$10.4 Million \$11 Million

\$2.8 Million \$10 Million CALL RORY RUSSELL FOR A COMPLETE BUSINESS VALUATION 1-800-354-3863



Information, Testimonials, Videos and an Informative eBook available at www.afsSMARTfunding.com

#### ASSOCIATES NEWS, continued 8

product, you owe it to your business to give the X1 a closer look," says Jon Adams, Executive Director of Business Development. "The X1 is uniquely designed with combined fea-



tures you can't find anywhere else." The X1 also includes network and cellular-based connectivity, ensuring a customer's access control functions are never vulnerable to normal network outages. And, unlike other access offering, the X1's optional cellular module can be used as the primary or backup for an entire system to ensure constant communication with the cloud. For more details about the X1 Series or to schedule a webinar, visit DMP.com/X1.

OPENEYE is pleased to have Angelo Salvatore join the international team as VP of International Business Development. Based in Australia, Salvatore will be responsible for establishing relationships



with channel partners within the region that will include Australia, New Zealand, South Africa and India. Salvatore holds a bachelor's am excited to join OpenEye, as over the last two decades I have

witnessed firsthand how complex and technically demanding some traditional Video Management Systems have become. With Open-Eye Web Services (OWS), that complexity is considerably reduced. OWS provides 'one pane of glass' to manage all of your customers/ sites without the need for ongoing technical complexity, support and maintenance costs. I believe they have created the next video surveillance paradigm with OWS, and I am thrilled to be able to showcase the benefits to our partners in the region". For additional product or company information, please visit www.openeye.net.

JOHNSON CONTROLS announced that it has released a mesh Wi-Fi networking system to address the needs of the professional security industry. IQ WiFi is the latest product manufactured by Qolsys, recently acquired by Johnson Controls, designed specifically to seamlessly connect and manage streaming cameras, video doorbells, garage openers and consumer Wi-Fi devices using the IQ Panel. "The security industry has become increasingly dependent on the end-user's network to support the growing demand of internet connected devices." Says Dave Pulling, Johnson Controls General Manager. "IQ WiFi elegantly connects and manages these devices to deliver better coverage and fast, reliable service" The mesh network supports up to 8 IQ WiFi agents, and easily installs using the IQ panel's 7" touchscreen. Dual band SSID allows partitioning of security devices from consumer Wi-Fi devices for improved security and maintenance. Manage guest networks, change passwords, view and manage connected devices from the IQ Panel's intuitive interface. The IQ WiFi is now available through authorized Johnson Controls North American distributors.

ADI GLOBAL DISTRIBUTION announced it has released a new mobile app to provide dealers with a fast and easy way to shop at ADI from their mobile device. Dealers can use the app to search for products, check pricing and availability, place

orders and manage their ADI account on-the-go. The new ADI App pres-

ents a modern design and offers advanced features to make it easy a **resideo** company to access the industry's

largest selection of security, AV and other low

voltage products. With facial and fingerprint

recognition, users can log into the ADI App in

seconds and can expect faster loading times,



improved navigation with clear messaging and product organization and an updated navigation bar with visible links to products and services. The app makes it easy for customers to manage their ADI account, and can take advantage of timesaving features to check order status, easily reorder past shipments and make product lists by project or customer. The new app is currently available for U.S. customers and can be searched as ADI US Mobile in the App Store and Google Play Store. For more information, please visit adiglobaldistribution.

SD MARKETING appointed Dayna Corbet as the new Operations Manager to fortify and support the company's expanding services amid the development of the exclusive 50-50-30 Program. "I am



us/adi-app.

extremely excited to be working with the SD Marketing team," said Corbett "I appreciate the opportunity to work with such well-respected organizations within the industry, and to have a positive impact on those relationships. I believe through hard work, dedication, and working as a team, we will continue to see tremendous progress, and continued success for our clients." Corbett has a background in law enforcement and made a tremendous impact for the NYS DOT in creating and implementing their emergency training manual. Corbett is charged with the development

and implementation of processes that will aid in the execution of duties for the marketing group. "We've recently launched a marketing

Associates News, continued on page 10







WWW.OPTEXAMERICA.COM

#### Eliminate 100% of False Dispatches & Dramatically Increase Customer Satisfaction & Retention

The OPTEX Bridge Series provides you with a simple, low cost solution, connecting cameras and sensors to the CHeKT Visual Verification Service. With proper system design, installation, and maintenance, our solution effectively provides fast and efficient event information that can **eliminate false dispatches**.





#### **OPTEX Bridge: 12 Channel Model**

The new CKB-312 OPTEX Bridge is a 12 channel device that allows you to connect up to 12 cameras & sensors to create a visual verification option for your customers. It simplifies installations; no need to add multiple Bridges on medium size applications. For larger systems, multiple CKB-312 or CKB-304 can be used. The CKB-312 Bridge can elevate any standalone, self monitored security applications by utilizing a simple app on your smart phone.

#### **OPTEX Bridge: 4 Channel Model**

Choose the CKB-304 OPTEX 4 Channel Bridge for easy and cost-effective visual verification. The 4 Channel OPTEX Bridge is a perfect choice for small to medium sized visual verification projects. You can use the 4 Channel Bridge for professional applications or as a standalone monitored security solution.



Visual Verification Bridge Powered by CHEKT. Learn More About Our Visual Verification Solution: www.optexamerica.com Visit Our Dealer Launch Site: www.chekt.com/launch Contact Us: sales@optexamerica.com | 800.966.7839 initiative program that is unique to the industry," commented David Morgan, Co-Founder, SD Marketing. "Dayna has already proven to be a supportive team player who is dedicated to the success of our clients. We are grateful to have her on the team." For more information about SD Marketing or the 50-50-30 Program, visit sd.marketing or call 888-572-4450.

ALTRONIX eFlow™enhanced power supply/chargers with dual voltage options provide power to a variety of access control system components. Each output is voltage selectable and will provide necessary power for access control panels, door locks, and ancillary devices. Models are available with LINQ<sup>™</sup> network power management allowing users to control, monitor and report power over individual outputs. This provides greater system functionality, remote service and support – while creating more RMR opportunities. For mor information visit www.altronix.com.

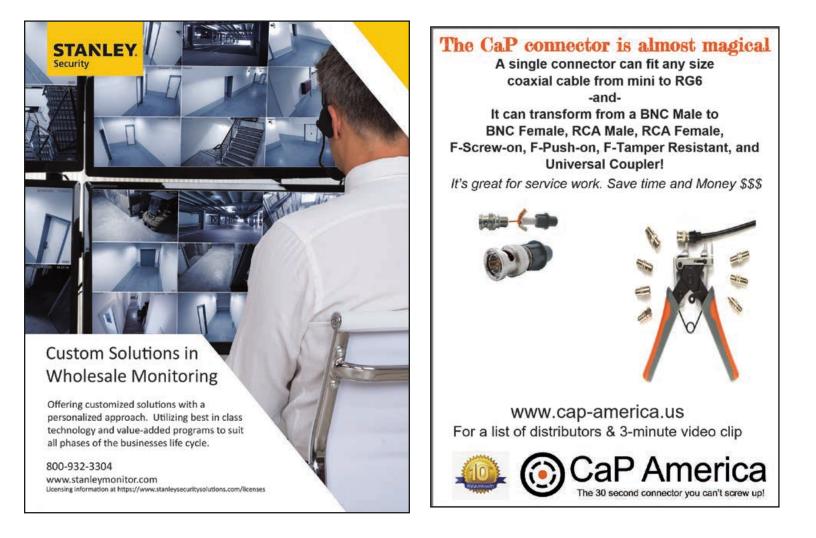
The **NATIONAL TRAINING CENTER** has launched the 'NICET Fire Alarm DIY Bundle' comes into play. There are tried-and-true ways to study for a NICET exam that will help assure your success. According to Charles Aulner, NTC President, "Consistency in your effort to achieve NICET certification is the key. You must study a little every day. It's important that you learn HOW to use the codes rather than focusing on memorizing them." NICET Fire Alarm DIY Bundle is designed to help professionals achieve the needed study time to accomplish NICET certification. This self-study package includes online training aides for any level of NICET Fire Alarm study. Included are practice exams designed to speed the student's code identification and to gauge exam readiness. Rounding out the package are NTC's three Fire Alarm books: the Red Book - Fire Alarm Certification Guide, Orange Book - Fire Alarm Code Handbook, and Brown Book - Fire Alarm Systems Handbook. Full details can be found at www. nationaltrainingcenter.com/product/diy

**DMP** announced the expansion of its East Coast sales leadership team with the promotion of Hunter Pardue to Director of Sales —

East. Hunter joined DMP in 2014 as the Dealer Development Manager (DDM) for the company's Southeast Region. He has quickly proven his outstanding leadership abilities, making this transition a natural one. "Hunter has continued to provide strong support and valuable insights that have helped build greater success and profitability for our Southeast Region's authorized dealers," says Mark NeSmith, Vice President of Sales. Prior to joining DMP, Hunter was a Sales Account Manager for DH Pace Systems Integration and was responsible for design and sale of security integration-based ac-



cess control, CCTV and intrusion system products and services. He gained additional industry experience in his previous role as a Sales Account Manager at Linder Security Systems. Hunter has bachelor's in Business from Colorado Technical University, where he graduated magna cum laude. He holds a Low Voltage License from the State of Georgia. Hunter can be contacted at 800-641-4282, Ext. 450 or HPardue@DMP.com. For more information, contact Mark Hillenburg, Vice President of Marketing, at MHillenburg@DMP.com or visit DMP.com.



# **Fastest Cellular Sunset Solution**, **Every Panel & FACP, Everywhere** The New Dealers' Choice:

- Installs in Minutes For Every Application & Account
- Easiest Panel-Powered Technology; No Panel Reprogramming
- Lowest Cost From FREE to \$100 Off All w/ Tradeup, New & Retrofits

#### StarLinkCellular StarLinkConnect StarLink Fire Protect All Accounts Now.

2 Antennas Work Better Than 1

Upgrading Vista<sup>•</sup> & DSC<sup>•</sup> **Doesn't Get Easier Than This** 

**Panel-Powered Radio** or POTS Replacement



/erizon<sup>√</sup>

www.napcosecurity.com/starlink/starlink4upgrad or scan OR Cod

www.StarLinkLTE.com arks of their respective cos. \*Sugg. Net equip

Free Sales Intro Classes Online Every Thursday at 10am ated in USD with StarLink Iradeup Incentive Program<sup>TM</sup> - \$100 Incentive credit on your StarLink Account, applicable to all m





## The Official Webmaster of the California Alarm Association

www.igniteleads.com/<mark>security</mark>

Website Design
 Lead Generation
 Content Marketing
 Sales Automation







Digital Marketing Solutions for the Alarm Industry (909) 317-3540

#### **Georgia Bans Fines for Alarm Companies**

If you follow SIAC's State Activity Report, you probably know that the state of Georgia recently passed legislation banning the fining of alarm



companies. It is a very important law for the security industry, and we appreciate the support of Georgia Governor Brian P. Kemp.

But, Georgia is not the only state heading down this path. Similar bills have been passed in other states, also positive for our industry. They include California, Florida, New Jersey, Texas, Tennessee and Iowa.

We like to emphasize the importance of the model ordinance when we work with states on this type of legislation. The Model Ordinance targets or focuses fines and remedies towards "chronic abusers"—that small percentage of permit holders that cause the majority of unneeded responses from law enforcement. We favor suspending response or applying Verified Response to those who fail to address their equipment

repairs, replacement or training issues.

Reductions impact those who cause the greatest amount of problems when it comes to false dispatches. We also like to emphasize that 85 percent of alarm systems generate no calls to police in a given year. Our focus remains working cooperatively with local agencies to implement the model ordinance.

Doing so significantly reduces demand on police resources. The model ordinance also penalizes individuals or businesses that cause false alarms, primarily through user error.

To stay on top of state activities, please reference SIAC's State Activity Report on a regular basis. If you have not signed up for access, visit www. siacinc.com.

#### Biden Issues Executive Order Encouraging FTC to Ban or Limit Non-Compete Agreements

By Jeremy Mittman, MSK

President Biden signed the Executive Order on Promoting Competition in the American Economy which, among other objectives intended to increase competition in a wide range of economic activity, encourages the Federal Trade Commission (FTC) to ban or limit non-compete agreements. Specifically, President Biden directs the Commission to "exercise the FTC's statutory rulemaking authority under the Federal Trade Commission Act to curtail the unfair use of non-compete clauses and other clauses or agreements that may unfairly limit worker mobility."

Although last week's Executive Order does not have an immediate impact on employers, we have seen increased scrutiny of the use of restrictive covenants in the workforce, including non-compete agreements, at the state and now federal levels (although of course, noncompetes are generally unlawful in California absent narrow exceptions). The recent increase in state legislation aiming to ban or limit non-competes, combined with the President's Executive Order, indicates that we could see comprehensive rulemaking from the FTC in the coming months or years.

Given the Executive Order, employers should continue to review their non-compete agreements for compliance with current laws, and begin evaluating their overall business protection strategies should non-compete agreements become limited or banned at the federal level.

Jeremy Mittman is a Partner at MSK, CAA Legal Counsel and be reached at (310-312-3283.

#### **TNSI** Training

### Below is a schedule of training that TNSI will offer through December 2021.

TNSI accepts VISA and MASTERCARD. DEADLINE to register is two weeks prior to each course. Payment must be received before your attendance is confirmed. All courses require at least 10 students. Fees listed are for TNSI members, nonmembers pay an additional \$200/course.



QUESTIONS? Please call or e-mail the TNSI OFFICE: 615-791-9590 or ExecutiveDirector@theTNSI.org

#### TN SECURITY & FIRE CERTIFICATION - Cost \$390

Questions: Please call or Email the TNSI office at 615-791-9590 or ExecutiveDirector@theTNSI.org







# \$2.50 Nationwide Monitoring

# **Reliability Counts**

**Over 45 Years Monitoring Experience The Partner you have been looking for!** 



844 489 3030 • www\*AllAmericanMonitoring\*com

# HERE'S WHY PDS SYSTEMS HAS STAYED WITH EMERgency 225 SINCE 2009

PHILIP SISIA JR. Second Generation Sales Manager, PDS Systems

"We use Emergency24 because of the incredible response times and pickup rate. Technicians and inspectors don't have to sit on hold either. The app gives us the information we need at any time. Our subscribers love the UrSecure app too. [We receive] top-notch technical support – always very professional and extremely helpful. Data Entry are always more than helpful, same with the Sales and Customer Service teams – we are given the utmost attention and our requests are dealt with expeditiously."

To learn more about Emergency24 and how we can help your company gain a market advantage for decades to come, call 1-800-800-3624 or email sales@emergency24.com.



www.EMERgency24.com









### Scale & Manage Your Alarm Accounts With Fully Redundant IPv4 Addresses.

KeepYourIP is leading world-wide provider of secure alarm signals for the security alarm industry that enable dealers, integrators and central stations full control over their iPv4 alarm signals at an affordable price.

### **Announcing New Products for 2021!**

Multiple Ports 🕑

\*\*\*

New

With our new Multiple Ports feature, you'll have the ability to have multiple ports assigned to a single IP address.

Port Translation 🥑

This allows your accounts in the field that are set up on one port and need the alarm signal to terminate to another port at the central station.

IP ID

This allows you to have all your IP traffic to look like its coming from a unique IP address vs all other IP traffic coming from KeepYourIP.

Usage Reporting 反

This will allow you to get unlimited access in 24 hour chunks to usage reporting on your IP addresses, this will allow you to have visibility to the devices public IP using the time stamp of the receiver.



(866) 444-7007







www.NationalTrainingProgram.com In partnership with the CAA California Alarm Association 800-901-2390 info@nationaltrainingprogram.com





AMS Puts the Services You Need in the Palm of Your Hand.

877.740.0283 | www.monitorl.com Setting the standard for quality monitoring and dealer service since 1980.

#### INTRODUCING



#### Real Access. Really Easy.

Cloud-based access control, using cellular, network or wifi. Installs in minutes. Total flexibility for single or multi-site management. Up to 1,000 doors per site, full edge system redundancy, full control and reporting from a single app or browser, video integration and much more.

If you're using Brivo, ProdataKey™, OpenPath, Feenics or any other access product, you owe it to your business to give us a look today.

Learn more at DMP.com/X1.

Not currently a DMP dealer? Let's talk.







# WE HAVE THE BEST SUNSETTING SOLUTIONS IN THE INDUSTRY.

# **IS YOUR CENTRAL STATION FOCUSED ON YOU?**

# M2M MQ03-LTE-M-FIRE-AV ONLY \$180

includes ONE YEAR OF MONITORING & CELL SERVICE!! \*after initial year, billing will be base monitoring + \$8/mo



MQ03-LTE-M-FIRE-AV

### **MAIN FEATURES**

UNIVERSAL SOLE PATH COMMERCIAL FIRE COMMUNICATOR - 5G ready with LTE-M FAST AND EASY INSTALLATION DUAL-SIM ON AT&T/VERIZON LTE-M NETWORKS WORKS WITH ANY PANEL USING CONTACT ID, SIA, AND PULSE 4+2

CA: #ACO 7941

CONTACT: JOYCE ROSITO sales@usacs.net (877) 301-5129





Can/Text: (301) 992-3291
 mhutcher@dynamarkmonitoring.com www.dynamarkmonitoring.com



In 2021, The Mississippi Security Association will offer all certification courses required for electronic security technicians and sales reps in the State of Mississippi. Most courses will be offered via Zoom webinars, where students can participate with a live instructor from their office or home. Level 1 is currently available online, with the additional courses to be available online in 2021. Visit https://www.ms-esa.com/trainingeducation to register.



**Certification Courses** 

The Louisiana Life Safety & Security Association will offer certification courses for Louisiana technicians and sales reps in the cities of Jefferson, Lafayette and Monroe. Students can attend class in person or participate via Zoom webinar. Registration is available at http://training.llssa.org/.

The California Alarm Association



CAA Offers New Training Program

(CAA) announced a new training program available to technicians nationwide. This includes online course work leading to a Field Service Technician 1 designation and more than 100 hours of continuing education. The 24hour course is delivered in 11 modules with instruction ranging from business communications to intrusion detection. completion of this course work will position an employee to succeed in the security industry.

For information and demos, visit www.nationaltrainingprogram.com. Also see pg. 18 inside this issue of THE SENTRY for more details. Sept. 8-10 ..... TNSI Annual Convention ..... Franklin Oct. 27-28 ..... Alabama Alarm Association Trade Show



**TMA Annual Meeting** October 9-13, 2021, Maui, HI

TMA Ops-Tech November 7-11, 2021, Charlotte, NC

ISC East November 17-18, 2021, Javits Center, New York

**CAA Winter Convention** December 1 – 4, 2021, The Fairmont San Francisco

**Imperial Capital Security Investor Conference** December 12-14, 2021, New York, NY

ISC West March 22-25, 2022, Las Vegas

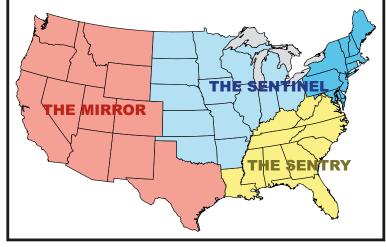
**ESX** June 14-17, 2022, Ft. Worth, TX

# THE $S_{ENTRY}^{\text{southeastern}} Y$

Want Your Advertising to Reach the Entire USA?

Along with your ad in THE SENTRY, you can run your ad in THE MIRROR and THE SENTINEL. Run your ad in all three publications and get a special rate.

Call Jerry Lenander at 800-490-9680 to reserve your spot today! Specs and information at www.snnonline.com



## THERE HAS NEVER BEEN A BETTER TIME TO SWITCH TO COPS MONITORING



### **UPGRADE YOUR MONITORING & SAVE**

If you've ever thought about upgrading your monitoring, now is the time because we're offering some of our best transfer incentives and monitoring rates – **ever**.

#### Not just different. Better.

- ✓ Award-winning network of 6 UL listed, Five Diamond central stations
- The most comprehensive monitoring redundancy in North America
- ✓ Industry leading response times
- Highly trained operators & experienced leadership

- ✓ A dedicated team to support your business
- Exclusive full-featured proprietary monitoring platform & dealer access
- ✓ Extensive portfolio of value-added services to help you succeed such as access to financing, equipment discounts, dealer-branded services, & education... just to name a few

A Monitoring

#### Plus a whole lot more!

Call 800-367-2677 x 1256 or visit copsmonitoring.com/UPGRADE to request your custom, confidential, no-obligation quote.

Providing nationwide professional alarm monitoring and dealer services from New Jersey Florida Arizona Tennessee Texas Maryland 800.367.2677 Fax: 856.629.4043 info@copsmonitoring.com copsmonitoring.com

memor







PRSRT STD U.S. POSTAGE **P A I D** Pasadena, CA PERMIT # 740



WWW.ISCWEST2021.COM/CAA | #ISCWEST